

(Affiliated to the University of Madras)

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## GRIEVANCE AND REDRESSAL CELL

Subject: Establishment of GRIEVANCE AND REDRESSAL CELL

S.A. College of Arts & Science has evolved a fruitful mechanism to find out solutions for the day to day problems and grievances of the students. A Grievance Redressal Cell has been constituted in accordance with the regulations of University and AICTE with the following members.

Sl.N	Name of the Staff member	Position	Category	Department
1.	Dr. Viji R	Chairperson	Ombudsman	School of Management
2.	Dr. S. Prathap	Member	Gents Staff	Mathematics
3.	Dr. E. Esakkiammal	Member	Lady Staff	Tamil
4.	Mr. P. Chandrasekar	Member	Gents Staff	Computer Science & Applications

## The functions of the Grievance and Redressal Committee are:

- To maintain a fair, unbiased, and consistent system for redressal of various issues faced by the students.
- To ensure strict confidentiality so that students approach the Grievance Redressal Cell without the fear of any vindictive activity.
- To maintain a conducive atmosphere and relationship between the students and

• To ascertain that immediate suitable actions are taken by addressing the faculty or by requesting the management depending upon the nature of the grievance.

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